

Terms and Conditions for GrabRewards' Nok Air Campaign

Campaign Terms and Conditions	Details
Organizer	GrabTaxi (Thailand) Co., Ltd. ("Company")
Eligible Participants	<p>(1) Grab users (with sufficient GrabRewards points and not limited to any services) may redeem a Nok Air reward in the GrabRewards catalog to receive one right to stand a chance to win the prize for the period as specified in the Campaign Duration. Grab users who are in Platinum and Gold tier are required to use 100 GrabRewards points to redeem.</p> <p>(2) By taking part in this campaign, you have read, understood and agreed to be bound by these terms and conditions. You also acknowledge and agree to be legally bound by the terms and conditions herein including any terms and conditions that may be adjusted or terminated in the future by the Company. You further agree that all decisions of the Company shall be final and conclusive.</p> <p>(3) All employees (both permanent and fixed term contract) of the Company, family members of the employees of the Company and/or advertisement representative of the campaign become ineligible to participate in this campaign.</p>
Campaign Duration	<p>From 19 November – 16 December 2018</p> <ul style="list-style-type: none"> <li>• Period 1: 19 – 25 November 2018</li> <li>• Period 2: 26 November – 2 December 2018</li> <li>• Period 3: 3 – 9 December 2018</li> <li>• Period 4: 10 -16 December 2018</li> </ul> <p>In order to be eligible to win the prize, redemption must be made by 11.59 PM on the last day of each relevant period.</p>
The Winner Terms & Conditions	<p>(1) Being an eligible participant as stated above.</p> <p>(2) For every 100<sup>th</sup> redemption made by the eligible participants during the campaign period above are the winners of the prizes. Each winner is only eligible for 1 prize.</p> <p>(3) All prizes are non-transferable. No cash alternative is available for any prize.</p> <p>(4) The record of the Company is final, in relation to the order of redemption.</p>
Prize Details	<p>There are 50 prizes as followed:</p> <ul style="list-style-type: none"> <li>• Period 1: 19 – 25 November 2018 <ul style="list-style-type: none"> <li>○ 10 round-trip vouchers between Bangkok (Don Mueang International Airport) and Khon Kaen.</li> </ul> </li> <li>• Period 2: 26 November – 2 December 2018 <ul style="list-style-type: none"> <li>○ 10 round-trip vouchers between Bangkok (Don Mueang International Airport) and Hat Yai.</li> </ul> </li> <li>• Period 3: 3 – 9 December 2018 <ul style="list-style-type: none"> <li>○ 15 round-trip vouchers between Bangkok (Don Mueang International Airport) and Chiang Mai.</li> </ul> </li> <li>• Period 4: 10 -16 December 2018</li> </ul>

	<ul style="list-style-type: none"> <li>○ 15 round-trip vouchers between Bangkok (Don Mueang International Airport) and Phuket.</li> </ul> <p>Terms and conditions of the prizes:</p> <ul style="list-style-type: none"> <li>● Booking period: 28 November 2018 – 26 March 2019. Travel period: 3 December 2018 – 31 March 2019. Failure to use the gift voucher within specified period shall be deemed that the winner forfeit their own rights. The voucher cannot be exchanged for cash.</li> <li>● Gift voucher is valid for Nok X-Tra ticket (including 15 Kg baggage allowance) and cannot be used for Fly and ride, Fly and Ferry services, and codeshare flights.</li> <li>● Gift voucher cannot be used for traveling on the following blackout dates: 5 December 2018, 8-10 December 2018, 26-31 December 2018, 1-2 January 2019, 16 February 2019, and 19 February 2019.</li> <li>● Booking must be made at least 5 days before the departure date via the reservation contact information shown in the gift voucher. Passenger must fill the document in the gift voucher and send it with the copy of ID card to the e-mail address specified in the gift voucher.</li> <li>● Gift voucher is valid for the specified route only. Booking must be made for a roundtrip (cannot separate into 2 one-way bookings).</li> <li>● Any changes of itinerary must be made at least 1 day before an original booking departure date via Call Center 1318. Passengers making changes must pay for change fees and any applicable fare difference; which may surplus between the original price paid and the normal price available for the new flight at the time of change.</li> <li>● Nok Air reserves the rights not to refund in any case, and not to issue the invoice.</li> <li>● For Nok Fan Club member, Nok Point will not be earned from the redeemed flights.</li> <li>● Passenger can purchase additional services by contacting Call Center 1318 or <a href="http://www.nokair.com">www.nokair.com</a>.</li> </ul> <p>The Company reserves the right to substitute the prize with another prize of similar value in the event the original prize offered is not available.</p>
<p>Winner Announcement Details</p>	<p>The announcement of the winners shall be made via the following channels: (1) Grab TH Facebook page at <a href="http://www.facebook.com/grabth">http://www.facebook.com/grabth</a>; and/or (2) an email sent directly to the winner’s registered email address.</p> <p>Announcement dates:</p> <ul style="list-style-type: none"> <li>● The winners will be announced on the following dates: <ul style="list-style-type: none"> <li>○ Round-trip vouchers to Khon Kaen: 28 November 2018</li> <li>○ Round-trip vouchers to Hat Yai: 5 December 2018</li> <li>○ Round-trip vouchers to Chiang Mai: 12 December 2018</li> <li>○ Round-trip vouchers to Phuket: 19 December 2018</li> </ul> </li> </ul>

<p>Details of Prize Claim</p>	<p>The winners will receive a confirmation and gift voucher containing redemption process via the email address used to register the account in Grab application.</p> <p>Remarks:</p> <p>(1) The prize will be forfeited if any of the following events occurs.</p> <p style="padding-left: 40px;">(1.1) The winner rejects their prize or the entry is invalid or in breach of the Terms and Conditions.</p> <p style="padding-left: 40px;">(1.2) The winner waives the right to the prize or become no longer entitled to their prize.</p> <p>(2) It is agreed that the Company shall be entitled to select another winner by selecting the user who has made the redemption closest to the specified order.</p>
<p>Company's Right</p>	<p>(1) The Company reserves the sole and absolute right to terminate the winner's right to claim the prize incase a fraudulent/illegal activity is suspect, or the winner does not follow the campaign terms and conditions.</p> <p>(2) The Company has the only sole and absolute right to withdraw, amend and/or alter the terms and conditions stated above without any advance notice, by participating in this campaign, the participants accept all terms and conditions above.</p> <p>(3) The Company is not responsible for any damages, injuries, disappointments or any emotional damages arise from the Company's social media activity or during prize claiming.</p> <p>(4) All prize winners are agreeable to being featured in the Company's marketing communications related to this campaign. This may include the usage of the winner's name, interviews, photography and filming without any additional compensation.</p> <p>(5) The Company is not responsible for any loss or stolen of the participant's information due to technical problems or a third party's activity.</p> <p>(6) The winners are responsible for all taxes, fees, surcharges, insurance, hotel, ground transportation, meals, gratuities, personal expenses, incidentals and other expenses not expressly listed above.</p> <p>(7) The Company is not responsible for the quality and usability of the prizes.</p>
<p>Incase of Any Dispute</p>	<p>The Company's decision in any matter in relations to the Campaign shall be final and conclusive</p>