

TERMS AND CONDITIONS OF “GRAB MESRA FUEL SAVERS” PROGRAMME

1.0 Programme Description

- 1.1 Grabcar Sdn Bhd (hereinafter referred to as “Grab”) and PETRONAS Dagangan Berhad (“PDB”) are the organizers of this “Grab Mesra Fuel Savers” Programme (“Programme”).
- 1.2 This Programme is open to all Grab Drivers who registers for the Mesra card with Grab Benefit.

2.0 Eligibility

- 2.1.1 Grab Drivers that are new and existing PETRONAS Mesra loyalty programme (“PETRONAS Kad Mesra”) cardholders.
- 2.2 The following persons are NOT eligible to participate in the Programme:
 - a. cardholders whose PETRONAS Kad Mesra account(s) is delinquent, suspended, cancelled, or in breach of any terms and conditions herein and/or Cardholder Agreement during the Programme Period;
 - b. cardholders of PETRONAS Kad Mesra Corporate Cards;
 - c. Permanent/Contract employee from Retail Marketing Department of PDB and their immediate family members specially defined as father, mother, spouses and children;

3.0 Programme Period

- 3.1 Programme shall be valid from 1st June 2019 till 31st May 2020.

4.0 Programme Mechanics

- 4.1 The Programme offers Grab Drivers with PETRONAS Kad Mesra rebates in form of Mesra Points (“Reward”) during the Programme Period subject to minimum purchase of one time purchase every month (on fuel PRIMAX 95 or 97 or Diesel or non-fuel items) at PETRONAS Service Station accompanied with the use of their PETRONAS Kad Mesra throughout the Programme Period. Grab Drivers who are entitled for Reward are referred to as “Eligible Customers” collectively or “Eligible Customer” singularly.

Silver Tier – Grab Drivers

	Criteria	Reward
1	Spend minimum RM300 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM5 worth of Mesra Points
2	Spend minimum RM600 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM13 worth of Mesra Points

Gold Tier – Grab Drivers

	Criteria	Reward
1	Spend minimum RM300 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM10 worth of Mesra Points
2	Spend minimum RM600 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM30 worth of Mesra Points

Platinum Tier – Grab Drivers

	Criteria	Reward
1	Spend minimum RM300 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM13 worth of Mesra Points
2	Spend minimum RM600 and above on fuel (PRIMAX 95, 97 & Diesel) or non-fuel items monthly.	RM35 worth of Mesra Points

- 4.2 Subject to clauses 4.1 mentioned above, Grab Drivers are required to swipe their Mesra card to be eligible for the Reward.
- 4.3 Grab Drivers will be required to register their Kad Mesra details at Grab Benefit to be part of the Programme.
- 4.4 The Eligible Customers will be rewarded based on spending amount from the list of Grab Drivers and Kad Mesra registered in the Grab Benefit.
- 4.5 All Reward are non-transferable and not exchangeable for cash.
- 4.6 In the event an Eligible Customer is found to be ineligible at any point of time during or after the Programme, PDB and/or Grab reserves the right to disqualify the said customer and to cancel/withdraw/recall the Reward, whichever is applicable from the said customer. If the said customer has enjoyed the Reward or any part thereof, he or she hereby agrees and undertakes to indemnify PDB and Grab for the cost of the Reward, failing which, PDB and/or Grab shall have the right to initiate any action it deems necessary against the said customer.
- 4.7 PDB and/or Grab reserves the absolute right at any time without assigning any reasons to alter the date of the Programme validity.

5.0 Miscellaneous

- 5.1 PDB and/or Grab reserve the right to disqualify any ineligible Customers on any reasons whatsoever as PDB and/or Grab may in its absolute discretion deem fit.
- 5.2 PDB and/or Grab will contact the Eligible Customers via phone or SMS at the telephone number or via email address as per registered in the Grab Benefit.
- 5.3 Upon notification of Eligible Customers, all Reward will be transferred to the Eligible Customer within two (2) weeks after notification by Grab. The Reward is not exchangeable for any other items or packages.
- 5.5 The Participating Grab Drivers shall be bound by further terms and conditions as determined by PDB and/or Grab at its sole discretion.
- 5.4 PDB and/or Grab reserves the right at anytime, at its absolute discretion and without prior notice, to substitute any of the rewards with other items of similar or higher value.
- 5.4 PDB and/or Grab and its respective employees shall not be liable to the customers or any other party for any loss or damage of whatsoever nature suffered by customer as a result of the Programme, participation or non-participation in the Programme or as a result of any act or omission on the part of PDB and/or Grab in connection with the Programme.
- 5.5 By accepting the Reward, Eligible Customers shall be deemed to have unconditionally accepted all the terms and conditions of this Programme and the Eligible Customers further (i) agree to co-operate and comply with all PDB and/or Grab's reasonable requests in connection with the Programme; (ii) agree to the disclosure to, storage of, processing of and use of his personal details by PDB and/or Grab and its relevant service providers for the purpose of the organising, promoting and conducting the Programme; (iii) agree for the use of his name and photograph to be used for the purpose of organising, promoting and conducting the Programme; and (iv) consent to receiving promotional, marketing and other publicity information from PDB and/or Grab from time to time.
- 5.6 The terms and conditions herein contained shall prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Programme.
- 5.7 The rewarded Eligible Customers are obliged, if required by PDB and/or Grab, to attend the prize presentation ceremony and other publicity programmes organised in connection with this Programme.
- 5.8 PDB and/or Grab reserve the right to publish or display the names and photographs of the rewarded Eligible Customers for advertising and publicity purposes without any compensation to such Eligible Customers.
- 5.9 PDB and/or Grab reserves the absolute right at any time without assigning any reasons to alter, modify, change or vary the Programme's terms and conditions contained herein, wholly or in part at its absolute discretion. Eligible Customers may view the updated Programme's terms and conditions on Grab's website at www.graballstars.com.
- 5.10 PDB and/or Grab reserve the right to cancel, shorten, extend, suspend or terminate the Programme at any time prior to the expiry of the Programme without prior notice. For avoidance of doubt, any cancellation, extension, suspension or termination of the

Programme at any time prior to the expiry of the Programme shall not entitle the Eligible Customers to claim any compensation from PDB and/or Grab for any and all losses or damages suffered or incurred by the Eligible Customers as a result of the said cancellation, extension, suspension or termination.

- 5.11 By participating in the Programme, customers are deemed to have expressly agreed and consented to the collection, processing, use, disclosure and retention by PDB and/or Grab of your personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.mymesra.com.my/pdpa.
- 5.12 Any failure in enforcing any of these Programme's terms and conditions in any instance does not constitute a waiver of such term and/or condition.
- 5.13 PDB and/or Grab is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Programme.
- 5.14 For any further enquiries on the Programme's terms and conditions, please contact us at Grab Driver Support Centre at **1 300 80 5888** or MESRALINK at **1 300 22 8888**.